New Mexico: Public Utility Relief – Telecommunications

Description of Program and Relief

Certain telecommunication companies (Verizon, Comcast, AT&T, and CenturyLink) are suspending non-payment disconnects and eliminating late fees for individuals and small businesses impacted by COVID-19. Comcast, AT&T, and CenturyLink are also providing open Wi-Fi hot spots to anyone who needs them and suspending data usage limits.

Government or Lead Agency

Some Private Utilities

Dates Available

March 14, 2020–May 13, 2020

Eligibility Requirements/Restrictions

Must be a pre-existing customer of one of the participating telecommunications companies.

Application Deadlines (If Applicable)

N/A

Contact for More Information

More information can be found at: https://www.newmexico.gov/utilities/.

List of Additional Information

Each company also has additional information (at the websites listed below) about the suspension of service disconnects and other programs that the company is offering.

