Frequently Asked Questions – NY City: Emergency Food Assistance Program

What is this resource and how may it help?

The Emergency Food Assistance Program helps New York City residents access free food quickly by directing them to food pantries for groceries, and to community kitchens for cooked meals.

Individuals can call the Emergency Food Hotline at 866-888-8777 or 311. Callers are provided with hours of operations and directions to the nearest food pantries and community kitchens. Individuals can also visit Foodhelp.nyc for a map of food pantries and community kitchens.

Some locations offer kosher food. Everyone is eligible for emergency food assistance, regardless of immigration status or income.

Who has made this resource available?

The New York City Human Resources Administration.

Who is eligible for this resource?

No eligibility requirements.

Are there any restrictions on the availability of this resource?

No restrictions, regardless of income or immigration status.

How do I apply for this resource?

No application required.

If I have questions about this resource or how to apply for relief, who can I contact?

Call: 866-888-8777 or 311 (212-NEW-YORK outside NYC)

Access NYC Emergency Food Assistance website

Is this resource available in other languages?

Access NYC’s website is available in eleven languages.