Frequently Asked Questions – NY City: Remote Learning Resources

What is this resource and how may it help?

On March 15, 2020, Mayor Bill de Blasio announced that New York City public school buildings would be closed starting March 16, 2020. The date that schools will reopen remains under review.

New York City public school students will be instructed through remote learning from March 23, 2020 at least until Spring Recess (April 9-17, 2020). Parents and guardians should consult with their child’s classroom teachers for specific resources. Additionally, the New York City Department of Education has uploaded supplemental “learn at home resources” to its website.

The New York City Department of Education is loaning students internet-enabled iPads to support remote learning. Parents of students who wish to request an iPad should fill out the form located here. There is a limit of one device per student, and priority is given to students most in need. Families with multiple students need to fill out a separate form for each student. All devices must be returned when in-class instruction resumes.

Who has made this resource available?

The New York City Department of Education.

Who is eligible for this resource?

New York City public school students.

Are there any restrictions on the availability of this resource?

There is a limit of one iPad per student, and priority is given to students most in need. All devices must be returned when in-class instruction resumes.

How do I apply for this resource?

Parents of students who wish to request an iPad should fill out the form located here.

If I have questions about this resource or how to apply for relief, who can I contact?

Call: 311 (212-NEW-YORK outside NYC)

Coronavirus Updates can be found here.
Twitter: https://twitter.com/NYCSchools

Is this resource available in other languages?

An overview of remote learning has been translated into eleven languages and can be found here.