New Mexico: Public Utility Relief – Electric and Gas

Description of Program and Relief

Certain electric and gas utility companies in New Mexico are suspending non-payment disconnects. To date, the following private companies have suspended non-payment disconnects: PNM Resources, El Paso Electric, Xcel Energy, and New Mexico Gas Company.

Government or Lead Agency

Some Private Utilities

Dates Available

Effective immediately. New Mexico Gas Company has suspended disconnections through April 6. The other electric and gas utility companies have not stated an end date for suspending disconnections.

Eligibility Requirements/Restrictions

To participate in one of these programs you must be a customer of a participating utility company who is unable to timely pay your bills due to the impact of COVID-19.

Application Deadlines (If Applicable)

N/A

Contact for More Information

More information can be found at: https://www.newmexico.gov/utilities/.

List of Additional Information

Each utility company also has additional information about the suspension of service disconnects and other programs that the company is offering on its websites (listed below).

PNM Resources: https://www.pnforwardtogether.com/preparedness.


New Mexico Gas Company: [https://www.nmgco.com/](https://www.nmgco.com/).