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## NY City: Expedited Supplemental Nutrition Assistance Program (“SNAP”) Benefits

### Description of Program and Relief

New York City offers the Supplemental Nutrition Assistance Program (“SNAP”) for City residents. The program (formerly known as “food stamps”) provides food assistance to low income individuals and families, as well as seniors and people with disabilities. Qualified applicants can apply for expedited benefits through the SNAP On-Demand and Expedited Processing programs, which allow applicants to apply and interview for SNAP benefits remotely and start receiving their benefits within five days of applying.

### Government or Lead Agency

The New York City Human Resources Administration (“HRA”).

### Dates Available

Available immediately.

### Eligibility Requirements/Restrictions

An applicant’s eligibility for SNAP depends on the applicant’s household size, income, and household expenses. In certain cases, applicants must satisfy a work requirement and may be restricted in the amount of time they can receive SNAP benefits. The City has stated that, as a result of the outbreak, SNAP recipients will continue to receive benefits even if they do not submit their 6-month periodic reports or meet SNAP’s work requirements.

Applicants must interview with the HRA to complete their application. As a result of the outbreak, the interview must be conducted remotely through the City’s SNAP On-Demand program. After submitting an application, any applicant can call 718-762-7669 any time between 8:30 AM and 5:00 PM between Monday and Friday for an on-demand interview.

Certain applicants may also qualify for expedited processing of their application if:

- Their household has less than \$100 in cash or other available resources and will have less than \$150 overall during the month that they apply;
- Their combined income and available resources during the month they apply is less than the sum of their rent or mortgage plus heat, utilities, and phone; or
- At least one person in the household is a migrant or seasonal farm worker and his or her cash and bank accounts are worth no more than \$100.

If you satisfy these requirements for expedited processing, the HRA can start disbursing your benefits after verifying only your identity. The HRA will not issue subsequent benefits, however, until they verify the other eligibility factors for you and other members of your household.

**Application Deadlines (If Applicable)**

No deadline.

Applicants can apply online. To do so, an applicant must first create a New York City online account through this [link](#). The online application is available [here](#).

The SNAP application form is available [here](#).

Applicants can also call the HRA’s Infoline at 718-557-1399 for more information on expedited processing or to have an application mailed to them. A completed application can be mailed to the HRA at the following address: Mail Application Referral Unit, PO BOX 29197, Brooklyn, NY 11201.

Applicants can fax a completed application to 917-639-1111.

All in-person appointments have been cancelled going forward because of the outbreak. The City has stated that no negative case actions will be taken as a result of missing a previously scheduled appointment.

**Contact for More Information**

Call 311 (212-NEW-YORK outside NYC).

Human Resources Administration Infoline: 718-557-1399.

Senior enrollment assistance: 347-396-4705.

**List of Additional Information**

According to the HRA, their SNAP On-Demand call center is busiest on Monday and Tuesday mornings. The best times to call to avoid long wait times are Thursday and Friday afternoons.

[HRA’s SNAP Website](#)

[311 Webpage on SNAP](#)

[SNAP On-Demand](#)

[Eligibility Documents](#)

[Brochure](#)