
Frequently Asked Questions – NYC Health Insurance Enrollment Assistance Program

What is this resource and how may it help?

New York City offers health insurance enrollment counselors who can assist residents with enrolling in low or no cost health insurance. Additionally, the City offers senior and disabled residents special assistance with enrolling in Medicaid, Medicare, and the Medicare Savings Program—the latter of which helps cover Medicare costs. Health insurance enrollment counselors also can assist qualified residents with enrolling in the Supplemental Nutrition Assistance Program (formerly known as “food stamps”).

Who has made this resource available?

The New York City Department of Health.

Who is eligible for this resource?

For enrollment counselor assistance: All City residents.

For special Medicaid or Medicare assistance: City residents 65 or older, certified blind, or certified disabled.

Are there any restrictions on the availability of this resource?

The only restrictions are for special Medicaid or Medicare assistance, specified above.

How do I apply for this resource?

Call 311 (212-NEW-YORK outside NYC).

Text “CoveredNYC” to 877-877.

Enrollment assistance centers can be found through this [link](#). In light of the outbreak, however, we suggest scheduling an appointment by phone.

The NY State of Health Marketplace is open for a special enrollment period through May 15 to allow for uninsured people to enroll in qualified health plans.

If I have questions about this resource or how to apply for relief, who can I contact?

Call 311 (212-NEW-YORK outside NYC).

Contact information for each borough office: <https://www1.nyc.gov/site/doh/health/health-topics/health-insurance.page>.

Special assistance for senior or disabled residents: 347-396-4705.

Is this resource available in other languages?

The Department of Health's website offers translated resources in over 100 languages.